

What do the LED lights on my SkyBell HD mean?



Red-Blue
Device is charging.
May take up to 30 minutes to charge fully



Green-Rapid flash
Device is entering sync ready mode.
Holding the button for about 10 seconds & releasing should reboot the device if you need to re-sync



Yellow
Device is booting up



Red-Green
Device is in Wi-Fi sync ready mode.
Device will automatically enter sync mode after rapidly flashing green



Orange-Double Flash
Awaiting WiFi connection or Wi-Fi connection has been lost or Device failed to connect to router
**During the syncing process, SkyBell will blink orange when connecting to the Home Wi-Fi network*



Green
Device is ready.
Default LED color. Color may be changed through the SkyBell HD App



Blue-Green
Successfully connected to the home Wi-Fi and awaiting SkyBell server connection.



White
Device is in "call mode."
A call has been initiated through a button push, motion sensor, or on demand viewing



Blue-Rapid flash
Device is performing a Power Reset.
Perform a Power Reset by holding the button until device flashes blue (about 50 seconds)



Red-Double Flash
Insufficient Power.
Device is receiving a low power supply. This can be due to a failing transformer



Yellow-Rapid flash
Factory Reset
Device is erasing all user settings & information, returning to the device to factory defaults. Hold the button down until it flashes yellow (about 10 seconds after it flashes blue)



Blue-Yellow
Firmware update.
Device is currently updating firmware. May take approx. 3 minutes to complete

How to:

Place SkyBell into ready to sync mode

Press and hold the main button until SkyBell starts flashing green, approx. 10 seconds. SkyBell will then automatically enter synchronization mode.



Perform a system reboot

Press and hold the main button until SkyBell starts flashing blue, approx. 50 seconds. SkyBell will then perform a system reboot and if previously synced, automatically reconnect to the user's home network.



Perform a factory reset

Press and hold the main button until SkyBell starts flashing yellow, approx. 10 seconds after flashing blue. SkyBell will then perform a factory reset, removing all previously saved settings.

